



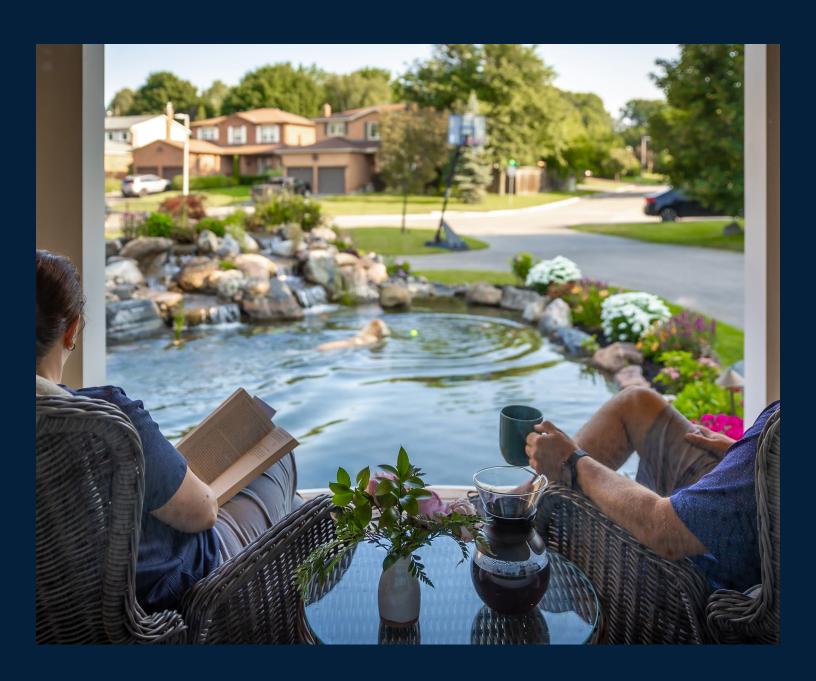
MAINTENANCE PACKAGES

—— Since 2002 ——

LEAVE IT TO THE POND EXPERTS.

Keep your pond as it's meant to be — relaxing.

Our full-season maintenance packages are tailored to give your pond elite service throughout the spring, summer, and fall, maintaining ideal water quality that's safe for pets and wildlife.



OUR APPROACH

We understand that life is busy, and relaxation time is at a premium. Imagine coming home, pouring a glass of wine, and sitting next to a loved one, enjoying the sights and sounds of your water feature.

OUR TEAMMATES

Unlike other companies who use temporary labourers, our full-time year-round crew members have extensive experience and knowledge in water features. We believe your feature deserves reliable individuals who pride themselves in providing exceptional service with a personal touch.

MAINTENANCE PACKAGES

SILVER

Let's work together to ensure your pond is the best it can be.

Includes spring clean-out, maintenance visit once every month and fall shut-down.

GOLD

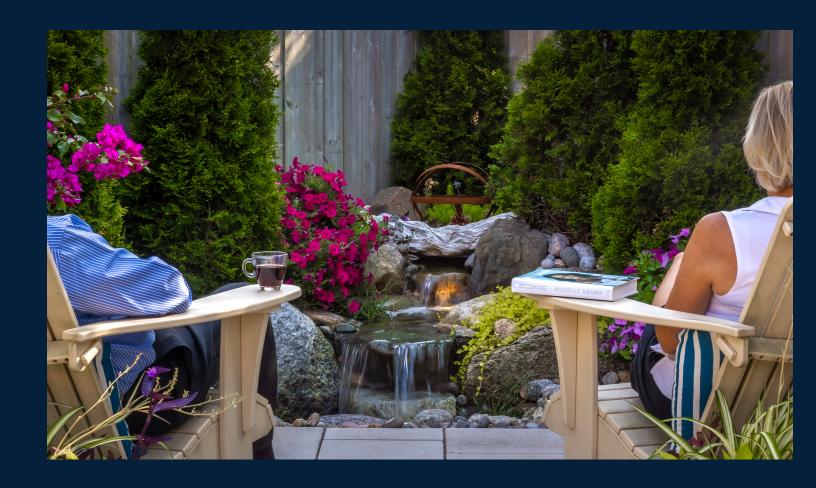
We will do most of the work, you help a little in between.

Includes spring clean-out, maintenance visit **twice every month** and fall shut-down.

PLATINUM

Just enjoy your pond! We will take care of every detail.

Includes spring clean-out, maintenance visit once every week and fall shut-down.



OUR RELATIONSHIP

We want to build a long-term relationship, which cannot be achieved in just a single visit. Your Maintenance Technician will get to know you and the intricacies of your pond.

Our in-office Maintenance Coordinator will communicate with you regularly ensuring all your needs are met and that we are exceeding your expectations.

WHAT'S INCLUDED:

SPRING CLEAN-OUT

- Empty and clean feature thoroughly
- ✓ Re-install pump, filter, ionizer, etc.
- ✓ Move plants to correct location
- ✓ Add de-chlorinator to new water
- Deliver requested water treatments for the season
- Appointment reminder and follow-up

MAINTENANCE VISITS

- ✓ Clean pump, filter, skimmer, etc.
- ✓ Inspect and adjust water level
- ✓ Install any new plants
- Prune aquatic plants (where applicable)
- Perform visual inspection for leaks
- Appointment reminder and follow-up

FALL SHUT-DOWN

- ✓ Prepare feature for winter
- Remove pump, filter, ionizer, etc.
- ✓ Blow water out of lines and cap (as required)
- ✓ Install any necessary winter equipment
- ✓ Clean and prepare equipment for storage
- Appointment reminder and follow-up



Jackson Pond Management Inc. Terms and Conditions

- All programs, excluding Platinum, do require some maintenance to be done by client between visits
- Clients must ensure that their water and hydro is turned on and operational. Jackson Pond is not responsible for work not completed if either are not functioning.
- Jackson Pond is not responsible for health of fish, plants or water quality problems caused by any
 outside forces such as weather, fertilizer, pesticides, diseased fish or plants, etc.
- Jackson Pond will handle all fish with the utmost care however we will not be held responsible should any issues arise from the handling of fish.
- Jackson Pond is not responsible for health of features, fish, or plants over the winter months.
- All prices are subject to applicable taxes.

